

WARRANTY INFORMATION

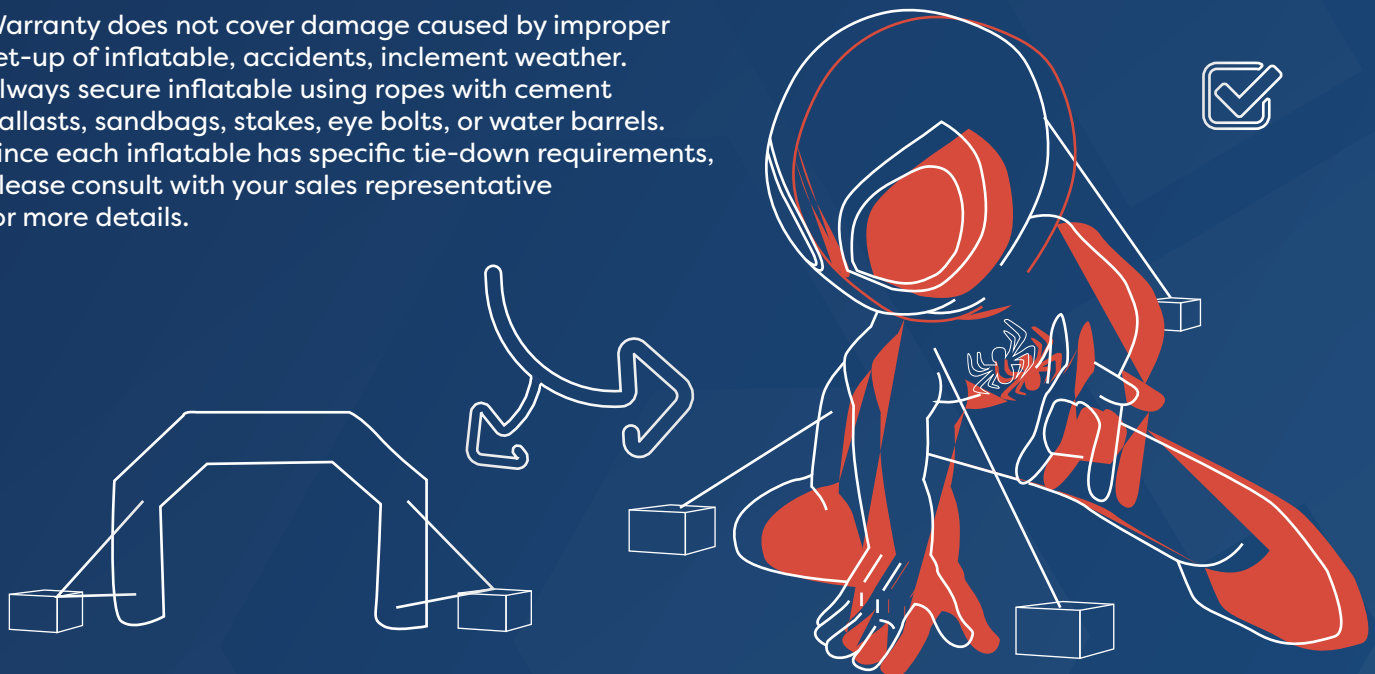
INFLATABLES

Coverage for Inflatables

Promotional Design Group®/Creative Inflatables® guarantees that each part of this inflatable product will be free from defects in material and workmanship for the duration of 1 - 3 years for the structure and digitally printed graphics (depending on the type of inflatable sold).

NOTE: Please check all delivered goods within 24 hours of delivery confirmation to ensure order fulfillment accuracy. All products delivered must be immediately inspected for any damage that may have occurred during shipping. Damages must be reported as soon as possible to the shipping company. Shipping charges for repairs not covered under warranty will be the responsibility of the customer. Promotional Design Group® will not be responsible for any products damaged in transit.

Warranty does not cover damage caused by improper set-up of inflatable, accidents, inclement weather. Always secure inflatable using ropes with cement ballasts, sandbags, stakes, eye bolts, or water barrels. Since each inflatable has specific tie-down requirements, please consult with your sales representative for more details.



Promotional Design Group® reserves the right to determine the repair method for any defective product. Should the product be damaged under warranty, please provide photos of the damaged area(s). Shipping charges for repairs not covered under warranty will be the responsibility of the customer.

No Promotional Design Group® authorized representative may extend or modify this warranty in any way. All returns must be authorized by Promotional Design Group® prior to being accepted.

It is at the discretion of the customer to decide whether or not to install an inflatable under windy, rainy, or other uncertain weather conditions. PDG does not take responsibility for any damage that may occur to the product, property, or persons.

All custom graphics are non-refundable.